



ALL STAR 2024

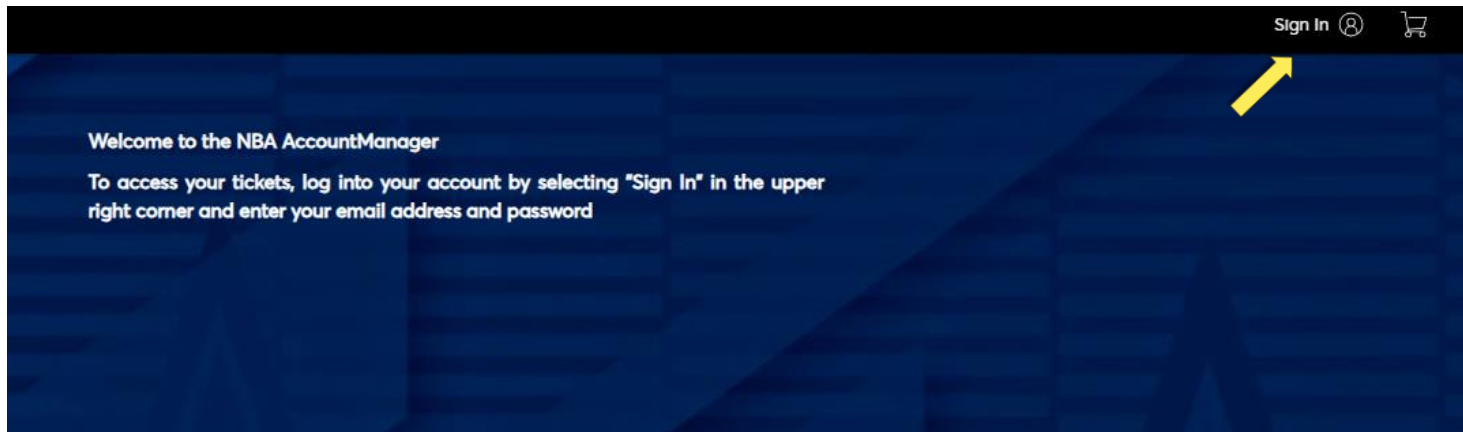
INDY

Mobile Ticketing Guide

Ticketmaster-NBA Account Set Up: NBA Guests



1. Visit Ticketmaster at: <https://am.ticketmaster.com/nba> or scan the QR code below to set up “NBA AccountManager” to access all NBA All-Star 24 tickets.
2. Register by clicking the “Sign In” button in the top right corner of the screen. If you do not have a Ticketmaster account, click “Sign Up Here” on the bottom left of the screen.
3. **IMPORTANT:** You must ensure that your Ticketmaster account email is the same email address as the email used to purchase or acquire NBA All-Star event tickets. This is how all tickets will be delivered.



Sign In to National Basketball Association
Powered by *ticketmaster*

Important Account Update
You can now use the same email and password for both your National Basketball Association ticket account and your Ticketmaster account.
National Basketball Association ticket holder? Use your existing email to sign in and update your password if prompted.
New here? Use your Ticketmaster email and password.
[Learn More](#)

Email Address

This field is required.

Password
 SHOW
This field is required.

Remember Email [Forgot Password?](#)

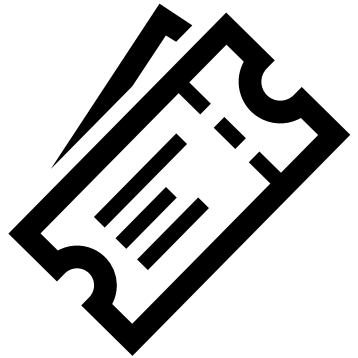
By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

New to Ticketmaster? [Sign Up](#) **Sign In**

Managing Your Tickets



Accepting Tickets



You will receive a notification email once your tickets have been sent.

NOTE: You will receive a separate email for each ticketed event (e.g., State Farm All-Star Saturday Night and 73rd NBA All-Star Game ticket transfer email would be sent as 2 emails).

You can either click “Accept Tickets” in each email you receive OR log into [NBA AccountManager](#) where you will be able to accept all tickets in one place.

It is recommended that you save all tickets to your digital wallet to ensure ease of access.

Transferring Tickets



- Select the event and then click “Transfer” to initiate the transaction
- Select the tickets you wish to transfer and then fill out the email address and information as requested
- Tickets can be transferred on to other members of your group if you have multiple tickets

My Events **Transfer**

Your phone is your ticket.
For the fastest way in, add your ticket to your digital wallet.

Find an event My Listing

	Ruffles NBA All-Star Celebrity Game Fri • Feb 16, 2024 • 06:30 PM Indianapolis, IN — Lucas Oil Stadium	Select Event
	NBA Rising Stars Fri • Feb 16, 2024 • 08:30 PM Indianapolis, IN — Gainbridge Fieldhouse	Select Event
	NBA All-Star Practice presented by AT&T Sat • Feb 17, 2024 • 10:30 AM Indianapolis, IN — Gainbridge Fieldhouse	Select Event

Your Phone Is Your Ticket
For the fastest way in, add your ticket to your digital wallet. (Heads up, this ticket won't have a barcode.)

My SafeTix™ TRANSFER SELL

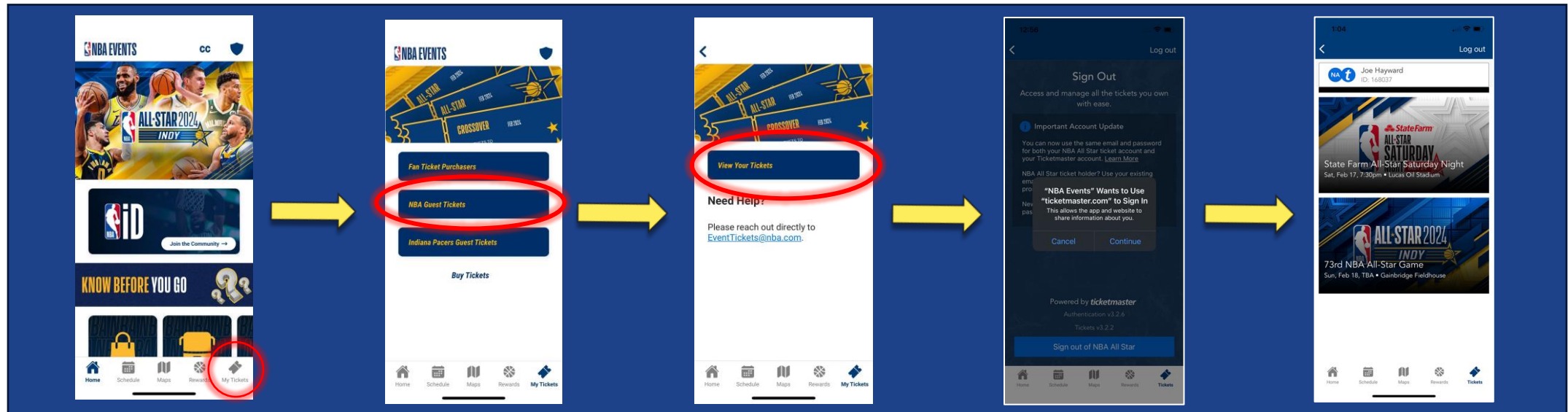
Tickets

Sec 114, Row 10, Seat 1



Access Tickets through the NBA Events App

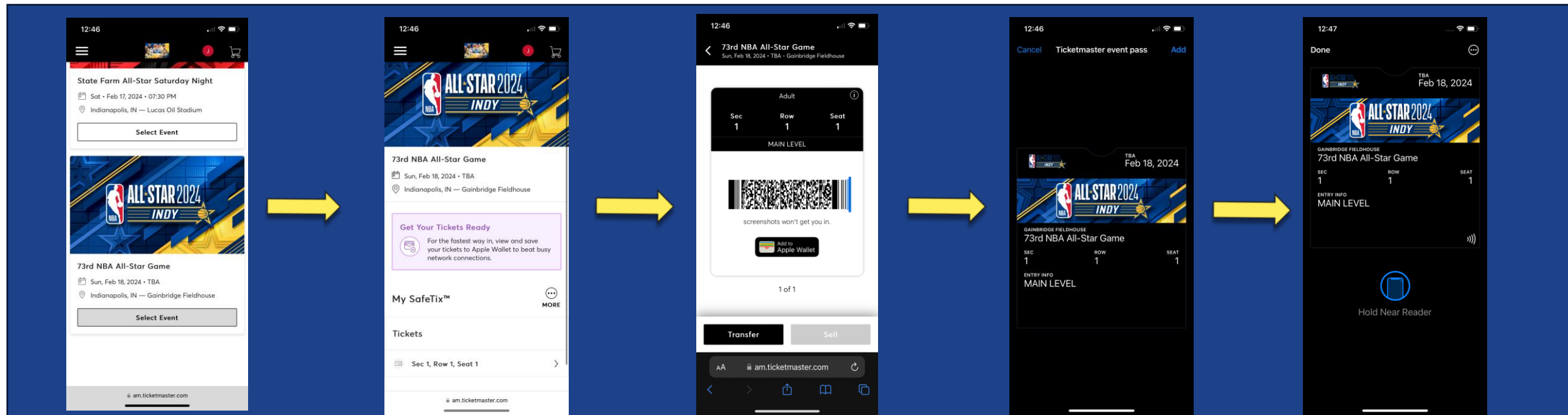
- Download the [NBA EVENTS app](#) from the [Apple](#) or [Google Play](#) stores
- From the [NBA Events app](#), click on the ticket icon on the lower right side of the homepage.
- Choose “NBA Guest Tickets” and then click on “View Your Tickets.”
- You will be prompted to link your NBA app with your NBA Account Manager TM account.
- Add ticket(s) to your mobile wallet (Apple/Google) to ensure barcodes will activate if Wi-Fi is not available at the venue.
- If you have any further questions regarding tickets, please reach out to eventtickets@nba.com





Accessing Mobile Tickets through Account Manager

- Tickets are also readily available within [NBA Account Manager](#) at any time.
- To access tickets via NBA Account Manager, visit the site from your mobile device.
- Select the event and then the seat you are using. The barcode will populate as shown in the screenshot below.
- Add the ticket(s) to your mobile wallet (Apple/Google) on your smartphone to ensure barcodes will activate if Wi-Fi is not available at the venue.
- Once a ticket is scanned at the venue, it CANNOT be scanned again.



Bag Policy and Prohibited items

Prohibited items below apply for all venues for NBA All-Star events in Indianapolis.



PROHIBITED ITEMS

The following items, as well as any other items deemed dangerous, inappropriate, or disruptive, are prohibited and may be confiscated. Refusal to surrender these items may result in revocation of access to the venue.

WEAPONS & DANGEROUS ITEMS

Weapons of any sort including, but not limited to, firearms and knives of any size are prohibited. Any items deemed by the venue, in its discretion, to be dangerous are also prohibited.

LARGE BAGS

Bags and backpacks larger than 14 x 14 x 6 inches in size are prohibited. All hard-sided bags are prohibited.

LARGE FLAGS, BANNERS & SIGNS

Attendees are not permitted to use or wave any flags, banners, signs, or other items that are more than 11 x 17 inches in size.

ITEMS AFFIXED TO POLES

No flags, banners, or signs of any size may be affixed to any pole or stick made of wood, metal, plastic, or any other hard material.

Prohibited Items Continued...



OFFENSIVE SIGNS AND CLOTHING

Clothing, garments, and signs (including, but not limited to, flyers, handouts, and pamphlets) that contain or display explicit language, profanity, or derogatory characterization toward any person or category/group of persons are prohibited. Obscene or indecent messaging on clothing, garments, or signs is also prohibited. All messaging on otherwise permissible signs must be related to the event.

DRONES

Drones of any kind, regardless of size, are prohibited in the venue and the immediately surrounding area.

ITEMS AFFIXED TO POLES

No flags, banners, or signs of any size may be affixed to any pole or stick made of wood, metal, plastic, or any other hard material.



Prohibited Items Continued...



ADDITIONAL PROHIBITED ITEMS

Bats, Clubs, & Poles

Tripods, Monopods & Selfie Sticks

Mace/Pepper Spray

Beach Balls & Frisbees

Illegal Substances

Strollers*

Missile-Like Objects (that can be thrown)

Beverages

Fireworks

Recording Devices (audio/visual)

Laser Pointers

Professional Cameras & Go-Pro Devices

Whistles & Horns

Aerosol Cans

** Please note that strollers will be permitted at Crossover in the Indiana Convention Center*

